

27 August '04

042368

4 Faith Aven
Quarriers Villa
Bridge of Weir.
PA11 35X.

Press Complaints Commission.

Dear Sir/Madam,

I enclose copies of the press articles about which I wish to complain and also copies of my letters to the editor of the Sunday Mail, to which I have had no reply.

My complaints, which are contained in these letters, breach the Code of Practice under the following headings:

- 1) Accuracy (e.g. August 8 - Helen Porteous was not 'kicked out of her home'.
- 2) Opportunity to reply (letters ignored).
- 3) Privacy (August 8 - M. Scott had no right to make public the area in which H. Porteous is now living).

I have spoken to H. Porteous about my intention to complain to yourselves and she has endorsed her agreement with the content of my letter by counter signing it.

As contained in my correspondence I am angry that M. Scott is not prepared to find out the 'other side' of the story. If she took the trouble to do this perhaps she would not willingly damage the reputation of Scotland's 2nd largest care organisation or the people who served there for many years.

Yours sincerely,
(Mrs) Helen Dunbar

Helen Porteous.

